

The Hotel

Level: ● ○

IELTS focus

A communication pair-work practice for Part 1 of the Listening paper.

Preparation

Each pair of students will need one worksheet A, one worksheet B and (if required) two copies of the Follow-up worksheet.

Method

- 1 Draw attention to Part 1 of the Listening paper. It requires students to listen for information such as addresses, dates, prices and arrangements.
- 2 Organise the class into pairs, and give an A and a B worksheet to each pair. The pairs then follow the instructions on their worksheets to create a role-play.

Follow up (Bingo)

Copy and cut up sufficient cards for one per student. Hand out the cards. Read from the list below in order. Give spellings if necessary. Students cross off items they hear. The first to cross off all nine on his/her card is the winner.

- 1 April 15th 1873
- 2 Flight number TM532
- 3 14, Fort Street, Fleet.
- 4 \$190.19
- 5 Booking reference JX926KB5
- 6 April 5th 1973
- 7 www.brown-dawson.com
- 8 Credit card number 3899 4720 0116 9210
- 9 Telephone number 05822 217990
- 10 \$199.19
- 11 14, Fore Street, Fleet.
- 12 Flight DM532
- 13 SB21 8GE
- 14 April 5th 1917
- 15 Reference number JX9Q6KB5
- 16 telephone 05822 217910
- 17 SP21 8JA
- 18 www.brian-darson.com
- 19 April 5th 1793
- 20 credit card number 3899 4720 1106 9210
- 21 40, Fore Street, Fleet.
- 22 SP21 8JE
- 23 \$119.90

- 24 Call 05822 297910
- 25 www.brown-dawston.com
- 26 Flight TN532
- 27 April 15th 1793
- 28 credit card number: 3899 4720 0166 9210
- 29 April 5th 1873
- 30 Reservation code JX9QCKB5
- 31 4, Tinfor Street, Fleet.
- 32 SB21 8JE
- 33 \$109.90
- 34 Flight DN532
- 35 April 15th 1917
- 36 credit card number: 3899 4270 0166 9210
- 37 telephone 05822 297990
- 38 \$190.90
- 39 SV21 8GA
- 40 www.brown-tawson.com
- 41 14, Tinfor Street, Fleet.
- 42 Flight CM532
- 43 \$199.90
- 44 April 5th 1917
- 45 SV21 8JE
- 46 44, Fore Street, Fleet.
- 47 www.brian-dawson.com
- 48 April 5th 1983
- 49 SB21 8JA
- 50 April 15th 1973

IELTS skills

This activity focuses on listening for detailed practical information, as tested by Parts 1 and 2 of the Listening module.

IELTS focus

In this part of the exam, one of the tasks is to listen for names, dates and the other details of a transaction or arrangement.

1 A friend recommended the Grand Palace Hotel, but only gave you the telephone number.
Call the hotel to find out:

The address:

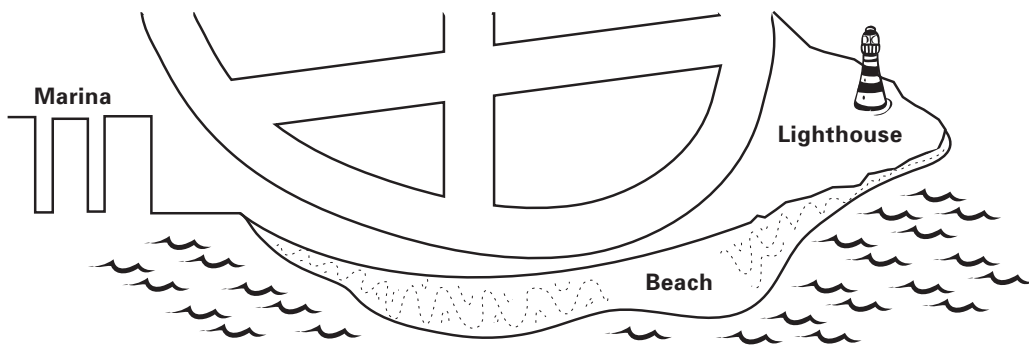
..... Postcode:

The cost of a double room in September:

.....

Whether the hotel has a website:

2 You have a map of Easthampton. Find out the location of the hotel.



3 You will need to use the internet during your stay. Will this be possible, and how much will it cost?

.....

4 The hotel is suitable. Book a double room for the nights of 6th, 7th and 8th September.
You will be arriving at 9 pm.

Your name and address:

Pat MacPhearson
116 Rosebury Avenue
West Drayton
Norfolk
NR17 6XV
Tel. 03681 257998

Booking reference:

.....



Your credit card

The Hotel

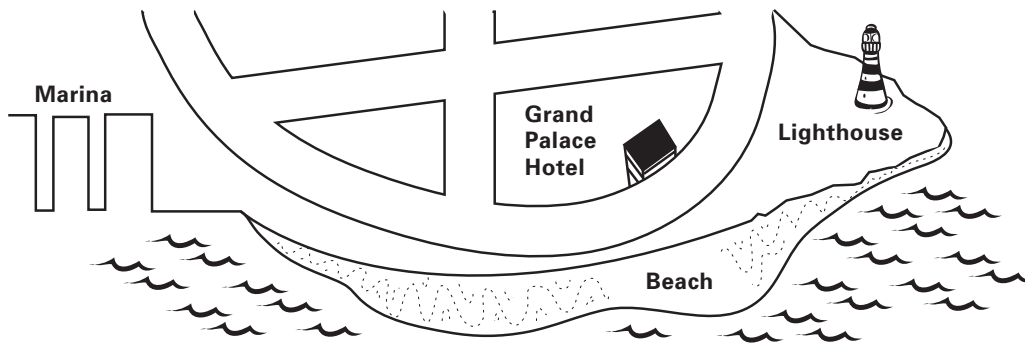
IELTS focus

In this part of the exam, one of the tasks is to listen for names, dates and the other details of a transaction or arrangement.

1 You are a receptionist at the Grand Palace Hotel. Somebody will call to ask for the following information:

Grand Palace Hotel	
14-18 Marine Parade Easthampton-on-Sea BG29 4AQ Tel. 01781 556890 www.grand-palace.co.uk	
Double rooms:	15th June to 15th September and 23rd December to 2nd January: £105. All other times: £89

2 The caller will ask you to describe the location of the hotel.



3 The caller will ask you about the hotel's internet facilities. There are three computers available for guests to use. The cost is £4 per half hour during the day, and £4 for any length of time from 7pm until midnight, when they are switched off.

4 Take the caller's booking:

Name:

Address:

Postcode: Telephone:

Arrive: (date) (time)

Depart: (date)

Tell the caller that you must take a credit card deposit of £50. This will be kept if the room is cancelled less than 24 hours in advance.

Credit card number:

expiry date: /

Name as on card:

Give the caller the booking reference: MAC06093. Then say something polite to end the call.

The Hotel

Card 1

05822 297990	3899 4270 0166 9210	April 5th 1973
TM532	SB21 8JE	www.brown- dawson.com
JX926KB5	\$199.90	14, Fore Street, Fleet.



Card 6

05822 217910	3899 4720 0166 9210	April 15th 1917
DM532	SV21 8JA	www.brian- darson.com
JX9Q6KB5	\$199.19	14, Fort Street, Fleet.



Card 2

05822 217990	3899 4720 0166 9210	April 5th 1917
TN532	SV21 8GA	www.brian- darson.com
JX9Q6KB5	\$109.90	40, Fore Street, Fleet.

Card 7

05822 297910	3899 4270 0166 9210	April 5th 1873
TN532	SB21 8JA	www.brown- tawson.com
JX926KB5	\$109.90	44, Fore Street, Fleet.

Card 3

05822 217990	3899 4720 0116 9210	April 5th 1983
DN532	SB21 8GE	www.brown- dawston.com
JX9QCKB5	\$119.90	14, Fort Street, Fleet.

Card 8

05822 297990	3899 4720 0166 9210	April 15th 1973
CM532	SP21 8JA	www.brown- dawston.com
JX9Q6KB5	\$199.90	40, Fore Street, Fleet.

Card 4

05822 297990	3899 4720 1106 9210	April 5th 1917
DM532	SP21 8JE	www.brian- dawson.com
JX9Q6KB5	\$190.19	4, Tinfor Street, Fleet.

Card 9

05822 217910	3899 4720 1106 9210	April 15th 1873
DN532	SV21 8JE	www.brian- dawson.com
JX9QCKB5	\$119.90	44, Fore Street, Fleet.

Card 5

05822 217910	3899 4720 1106 9210	April 5th 1793
CM532	SV21 8JA	www.brown- tawson.com
JX9QCKB5	\$199.90	44, Fore Street, Fleet.

Card 10

05822 217990	3899 4270 0166 9210	April 15th 1793
TM532	SB21 8JA	www.brown- dawson.com
JX9Q6KB5	\$190.90	14, Tinfor Street, Fleet